



Statement of purpose

Health and Social Care Act 2008

Part 1

**The provider's name, legal status, address
and other contact details**

Including address for service of notices and other documents

Please first read the guidance document *Statement of purpose: Guidance for providers*

<p>Statement of purpose, Part 1</p> <p>Health and Social Care Act 2008, Regulation 12, schedule 3</p> <p>The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008</p>

1. Provider's name and legal status			
Full name ¹	Your Heart Limited		
CQC provider ID	1-13627033151		
Legal status ¹	Individual <input type="checkbox"/>	Partnership <input type="checkbox"/>	Organisation <input checked="" type="checkbox"/>

2. Provider's address, including for service of notices and other documents	
Business address ²	First Floor, Stirling House Outram's Wharf Little Eaton
Town/city	Derby
County	Derbyshire
Post code	DE21 5EL
Business telephone	07939513885
Electronic mail (email) ³	claire@yourheartscan.co.uk

By submitting this statement of purpose you are confirming your willingness for CQC to use the **email address** supplied at Section 2 above for service of documents and for sending all other correspondence to you. Email ensures fast and efficient delivery of important information. If you do not want to receive documents by email please check or tick the box below. We will not share this email address with anyone else.

I/we do NOT wish to receive notices and other documents from CQC by email	<input type="checkbox"/>
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- ¹ Where the provider is a partnership please fill in the partnership's name at 'Full name' in Section 1 above. Where the partnership does not have a name, please fill in the names of all the partners at Section 3 below
- ² Where you do not agree to service of notices and other documents by email they will be sent by post to the business address shown in Section 2. This includes draft and final inspection reports. This postal business address will be included on the CQC website.
- ³ Where you agree to service of notices and other documents by email your copies will be sent to the email address shown in Section 2. This includes draft and final inspection reports.

Please note: CQC can deem notices sent to the email or postal address for service you supply in your statement of purpose as having been served as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents.

3. The full names of all the partners in a partnership	
Names:	N/A

Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

Introduction:

The company was founded by myself, an Advanced Cardiac Physiologist, with 26 years' experience in Cardiology, specialising within echocardiography both in the NHS and private sector and my sister who has developed and grown several successful businesses providing services to the public within the childcare, leisure & health, and fitness setting.

Due to the demands within the NHS and long waiting times it is becoming harder for members of the public to access diagnostic services via GP and consultant referral in an acceptable time frame, echocardiography and cardiac ambulatory monitoring being some of those services. The COVID-19 pandemic has added an unprecedented further demand on these services, with long COVID and increased health anxiety affecting a growing number of the public it has changed many peoples outlook on their lives and health. We feel that people should be able to have such services like echocardiography and cardiac ambulatory monitoring available to them either via a self-referral route, GP, consultant, or other medical referral route.

We would like to offer a highly professional and skilled service aimed at anyone over the age of 18 (with some exceptions) to be able to access transthoracic echocardiography, electrocardiographs, cardiac and blood pressure ambulatory monitoring easily and with little or no waiting times, for their results to be accessible to themselves (self-referral route), GP and consultants. We envisage that most results would be available the same day the study is performed or 24 hours after the device is removed however, up to 3 days if a cardiology input is required.

We will use only the latest Cardiology ultrasound equipment and the highest qualified adult British Society of Echocardiography accredited and experienced cardiac physiologist for our echocardiogram service and Cardioscan LTD for our ECG and ambulatory monitoring services, a company with over 30 years' experience in providing the highest quality and fast service turnaround globally. It is of the utmost importance to us that our company, Your Heart Scan provide the highest quality service, whether it is to speed up and aid diagnosis and treatment or just reassurance for people who wish to take ownership of their own health. I work with patients on daily basis who have found the wait for a diagnosis very frustrating or have endured weeks or months of symptoms at time worsening - we would like to offer an alternative.

Our Primary Objective(s) is/are:

- To provide a high-quality diagnostic transthoracic echocardiography study and report, using the latest ultrasound equipment, BSE qualified staff, ensuring all image acquisition and reports are in accordance with in the latest British Society of Echocardiography guidelines, our governing body.
- To provide a high-quality diagnostic, ambulatory monitoring service, to include electrocardiograms, cardiac ambulatory monitoring and blood pressure monitoring. To use an experienced company who provide reliable, high quality, fast and assured services, who are fully compliant and CQC registered.
- To provide an accessible high-quality service to meet the needs of individuals that access us for diagnostic cardiac screening.

- Ensure effective care while maintaining high levels of governance and ongoing quality and improvement through systematic use of principles, continued learning and quality assurance.
- To maintain the highest professional standards when dealing with patients, family members, carers, referrers, clinic providers, private and NHS services.
- Ensure and support professionals to strive for the highest quality and care, achieving the best outcomes and patient experience possible.
- To continually assess for improvements within the service from feedback from patients, stakeholders, and professional individuals to ensure continued quality care for the patients.
- To provide a warm and supportive service, ensuring patients privacy, confidentiality, and maintaining dignity at all times.
- To actively encourage Individuals, want for improvement, personal development, continued education, reaccreditation, and wellbeing whilst considering patient outcomes.
- To externally seek advice when required to ensure access to the right expert for our patients.

Our Aims:

- To deliver a high-quality and innovative community-based adult echocardiography and ambulatory monitoring service, giving patients a greater choice and easier alternate route for diagnostic testing within an acceptable time frame.
- To ensure all our services are held in high quality clinics that suit the purpose of the company.
- To ensure our services are effective and that we always follow our guidelines and remain within national guidelines.
- To ensure our patients feel cared for, are safe, and that we offer adequate appointment times so our patients do not feel rushed.
- To communicate well with our patients making them feel valued and giving them informative information, they need to make choices about their care and wellbeing.
- We will always offer our services with kindness and compassion, ensuring patient confidentiality and dignity at all times.
- To develop and grow an effective, efficient, and reliable private echocardiography clinic and ambulatory monitoring service that integrates with and complements NHS services where applicable.
- To develop and create a positive ethos and grow an effective team whose aims, and objectives are the same across the team through training, support, development, and feedback.
- To support all of our staff members continued training needs through online training, courses, meetings, supporting their needs for British Society of Echocardiography reaccreditation.

- To ensure the wellbeing of our team through support and maintenance chiropractor appointments to reduce the risk of injuries caused by repetitive strain injuries associated with scanning.
- To invest in people, property and technology that allows us to deliver innovative, safe clinical services that maintains a high standard of care and professionalism.
- To ensure all reports are sent confidentially via email within a 3-day response with any urgent time critical pathologies having a more rapid same day response with a follow up phone call to the referring clinician to ensure the safety and needs of our patients are met.
- To listen, learn and improve our services through the involvement of our patients, General practitioners, Consultants and all other referrers through feedback and questionnaires.

Our Services

We offer Adult Transthoracic Echocardiography studies and reports performed only by experienced and Advanced Cardiac Physiologists with a minimum of 2 years post British Society of Echocardiography Adult accreditation. Our self-referral studies will be reviewed and commented on by our Cardiology Consultant, who is available for peer review and advice on all studies performed.

We offer a range of ambulatory monitoring services, electrocardiograms, cardiac ambulatory monitoring (from 24 hours to 7-day monitoring), and 24-hour blood pressure monitoring. We offer a remote service for all our ambulatory monitoring, where the equipment is delivered and returned via courier services with easy-to-use instructions of how to attach and use the equipment, with the exception of the electrocardiogram service, this can only be performed in clinic. A hybrid system is available where patients attend our clinic for the device to be fitted with a courier being sent to pick up the equipment for analysis. We use a globally recognised company with decades of experience for this service, they are fully compliant and CQC registered.

Our Clinic/Location

Our location, situated in Staffordshire is at Branston Golf and Country club, Burton Road, Burton upon Trent, DE14 3DP. A few minutes from the Branston A38 junction. Branston Golf and Country Club is a magnificent golf and health club, that has recently seen a multi-million-pound refurbishment including a £2 million investment in health and fitness. There is a large capacity car park, the main facilities and clinic room can be found on the ground floor in the main club house, the premises are entered from pavement level via large automatic doors, there is an open feel reception where patients will be greeted by reception staff and directed to a seated area. There is step free and wheelchair access, disabled parking, disabled WC, signing and interpretation service available if required.

Our Team

Claire Nieuwoudt – Advanced Cardiac Physiologist in Echocardiography

Registered manager and lead Physiologist with 28 years' experience working within Cardiology.

Claire started her career in 1995 as a senior assistant cardiographer. In 1999 she started her training as a cardiac physiologist and within 2 years she had qualified and was performing a range of invasive diagnostic tests including left and right heart cardiac catheters, primary percutaneous coronary angiograms and implantation of single and dual chamber pacemakers and reveal devices.

While continuing her education (a further 2-year course in medical physics and physiological measurements) very soon she became a Senior Cardiac Physiologist, performing highly specialised invasive techniques. It was during this time that she rotated through Echocardiography, instantly knowing that this was the area she wanted to specialise in. Within 3 months of becoming static in echocardiography she successfully passed her British society of Echocardiography written exam and becoming a fully accredited Adult British Society of Echocardiography member a year later in 2004, after submitting and passing a detailed logbook. Promoted to Chief Cardiac Physiologist in Echocardiography by July 2005. Her roles included a wide range of diagnostic echocardiography, community-based work, daily management of the department, training and auditing peers, trainees and cardiac registrars, lead of policies and procedures and Health and Safety Representative. By 2009 she has achieved the role as Head of Echocardiography with an NHS trust.

With 19 years of experience within the field of Echocardiography she has experience working in the NHS and private sector setting. She is the lead in Physiologist led LV opacification service, Bubble echocardiography, Valve surveillance clinics and Audit, ensuring the highest quality of studies are produced by her peers of Advanced Physiologist, highlighting training needs, peer review and positive feedback to colleagues. She continually keeps up to date with the latest guidelines, online learning, attending lectures and attending annual British Society of Echocardiography conferences, having just reaccredited.

“I have always found the heart fascinating, to be able to look inside people and help diagnose any abnormalities is a privilege I will never tire from”.

Abby Litting – Company Director

Directly from university, Abby started her career in corporate sales and conference and banqueting for a Premiership Football Club, where her marketing skills led her to create the clubs’ promotional corporate video and she was then asked to lead the media department for the club.

She then went on to become the Business Development Manager for a successful law firm, where she transformed the company from an ‘old fashioned’ firm into a modern dynamic style, implementing successful marketing strategies, including transforming the Conveyancing department from the lowest-performing department into the most successful Conveyancing department in the Midlands. She also worked with all the fee earners to develop their customer relationship management skills with huge success throughout the firm.

Over the past 20 years, Abby has also built up an impressive property portfolio of commercial, residential, and buy-to-let property.

It was within these roles that Abby gained a wealth of experience and knowledge in all aspects of business including sales, marketing, customer service, systems and training, and property development and management.

In 2009 Abby bought a failing nursery which was on the brink of being closed by Ofsted, with very few children, poor performing staff and in need of a complete property renovation. With a clear vision and strategic approach, Abby transformed the nursery into an Ofsted graded Outstanding nursery, with a 100% occupancy and a waiting list, whilst also commanding some of the highest fees in the county. During Lockdown, Abby took the opportunity to acquire 2 further settings, applying the same business model to each and developing and expanding her existing team to deliver the same consistently high levels throughout.

In December 2019, along with 4 other successful businesspeople, Abby acquired a Golf & Country Club, also on the brink of closure due to poor financial management and lack of investment. Despite the timing of COVID coming straight after, through strategic investment, expert financial management, people management and training, and having a clear strategic vision, the team has hit its' five-year EBITDA target within two and a half years and doubled the value of the business.

Abby is a pragmatic and strategic business leader who understands the importance of great customer relations and service. She also takes great pleasure in inspiring and supporting individuals to reach their personal best.

Sandeep Hothi – Consultant Cardiologist, PhD, FACC, FBSE, FRCP

It is my great pleasure to work with the Your Heart Scan team. My passion and expertise in echocardiography are underpinned by my active roles in clinical echocardiography, education in echocardiography, upholding clinical standards, and research in echocardiography, all performed at local and national levels.

I am a Consultant Cardiologist with expertise in adult cardiology and advanced non-invasive cardiac imaging. I studied at the University of Cambridge for my undergraduate and postgraduate medical and scientific degrees: 1st Class BA(Hons) degree, clinical medical and surgical degrees (MB BChir) and a higher research degree (PhD) in cardiology. I am skilled in echocardiography (echo), cardiac MRI and cardiac CT. In the NHS I am clinical lead of a large department of echocardiography, in a cardiothoracic unit, that I have recently led to quadruple British Society of Echocardiography (BSE) departmental accreditation, in transthoracic echo (TTE), transoesophageal echo (TOE), stress echo (SE) and training. At an individual level, I am triple accredited by the BSE in TTE, TOE and SE.

Educational activities include running a weekly departmental echo MDT, regional invited lecture for cardiology training (West Midlands Deanery), national invited TOE workshop (ACTACC, 2019), and local mentoring and supervision of cardiology registrars and cardiac physiologists for echo accreditation, and clinical skills training for advanced cardiac physiologists running a valve clinic. I also lecture on a FICE course that is led by my Intensive Care colleagues. Upcoming roles include being a Chair and invited lecturer at the BSE 2022 Conference, an international echo conference. I am also actively involved in the training of physiologists and clinicians towards all three forms of echo, TTE, TOE and SE. Service improvement roles have in my centre comprised the inception of a physiologist-led Valve

I have a proven track record in research in cardiology, including echocardiography-based output.

I am involved in artificial intelligence innovations in echo reporting and have featured in the press and in the BBC news for my work in this area.

My passion for echo reaches a national level through my voluntary work with the BSE. In this society I have covered a number of roles beginning with practical examination assessments for echo accreditation in TOE as well as recognition as a TTE examiner. Over time this has developed into a recent appointment to Lead Examiner for TOE accreditation working with other colleagues and the accreditation committee. Of current importance I have contributed to the successfully delivery of two TOE practical assessment exams during the COVID pandemic recovery phase, the second of which I led and organised with the highest number of on-day candidates to date. Following this reintroduction of the existing examination process I have plans to develop the examination process further. I have served a period of time with the Quality Standards Committee, contributing to published Societal guidance for an Echo Quality Framework. I am currently an active member of the Clinical Standards Committee of the BSE and a Trustee for the Society.

My vast and ongoing experience, expertise and deep interest in echocardiography are ultimately to help optimise excellence in patient care. Working with the Your Heart Scan team, I can contribute these skills and experiences with the whole team to provide the best care for every patient.

Quality & Governance

Your Heart Scan Limited will develop and embed a culture of person-centered care, where our patients are treated as individuals. We are committed to providing a service which is caring and meets the needs of individual service users, their families and referring partners. Providing a caring service is the driving force of the company and every aspect of service delivery is designed around this. Our staff understand the need for kindness, empathy, and compassion in dealing with all our patients. We ensure a person-centered approach to the assessment and delivery of our treatment in line with current legislation, standards, and evidence-based guidance to achieve effective outcomes for all our patients within the service. We ensure that people can access appointments at the clinic in a timely way. Where possible we will use an appropriate translation service or provide access to a specialist who is able to converse in a language where English is not the patients first language.

Your Heart Scan will ensure that patients' concerns and complaints are listened and responded to, in order to improve quality of service - we are committed to learning from the experience of service users and patients. Patients will be actively encouraged to complete surveys with feedback being monitored and discussed weekly in senior team meetings. The well-being of our patients is our primary concern. We recognise that there may be at times patients who may contact us for whom we are unable to offer our service to. These people will receive a full explanation why we are unable to assist them and ensure that this is done with kindness, compassion, and respect. Our website will give a full explanation of 'what to expect on the day', containing information and pictures including useful further information on echocardiography, electrocardiography and our ambulatory monitoring services, ensuring the website is clear and easy to understand, supporting our patients in the decision-making process as to whether the service is appropriate for them.

Our vision and values of Your Heart Scan are underpinned by a robust, realistic strategy, identified priorities and an implementation plan for the delivery of the service. Business progression and workforce requirements to ensure delivery of the business plan is monitored, reviewed, and reported internally at regular senior meetings and externally as required. Continuous progression of the business plan is discussed and documented at weekly strategy/senior team meetings.

Our governance system ensures we monitor quality, operational activities, and finances. We undertake regular audits to ensure compliance and all outcomes, action points are identified, and lessons learned are shared with staff and form part of our clinical governance meetings.

Safety

Patient, public and staff safety is paramount and achieved by a robust system of policies, procedures, and processes available to staff. We will not discriminate against anyone, our staff, those who want to work for us or our patients. We understand the provisions of the Equality Act 2010 and our own Equality and Diversity policy is accessible from our website. We ensure all staff read the policy and that they understand the policy and how to prevent discrimination, both directly and indirectly in everything that we do. Our recruitment processes will be robust, ensuring an environment that all staff members are suitable for a position working with members of the public, especially those deemed as vulnerable. Staff recruited are recruited using a 'safer recruitment' policy.

Safeguarding is a core element of mandatory training. The weekly senior team meetings and safeguarding lead will monitor compliance with safeguarding policies, raising concerns, processes and identify themes and set improvement goals. The clinic has a Health and Safety

Policy and Procedure in place and recognises its duty to promote general health and safety to minimise risk to patients, staff, and the public.

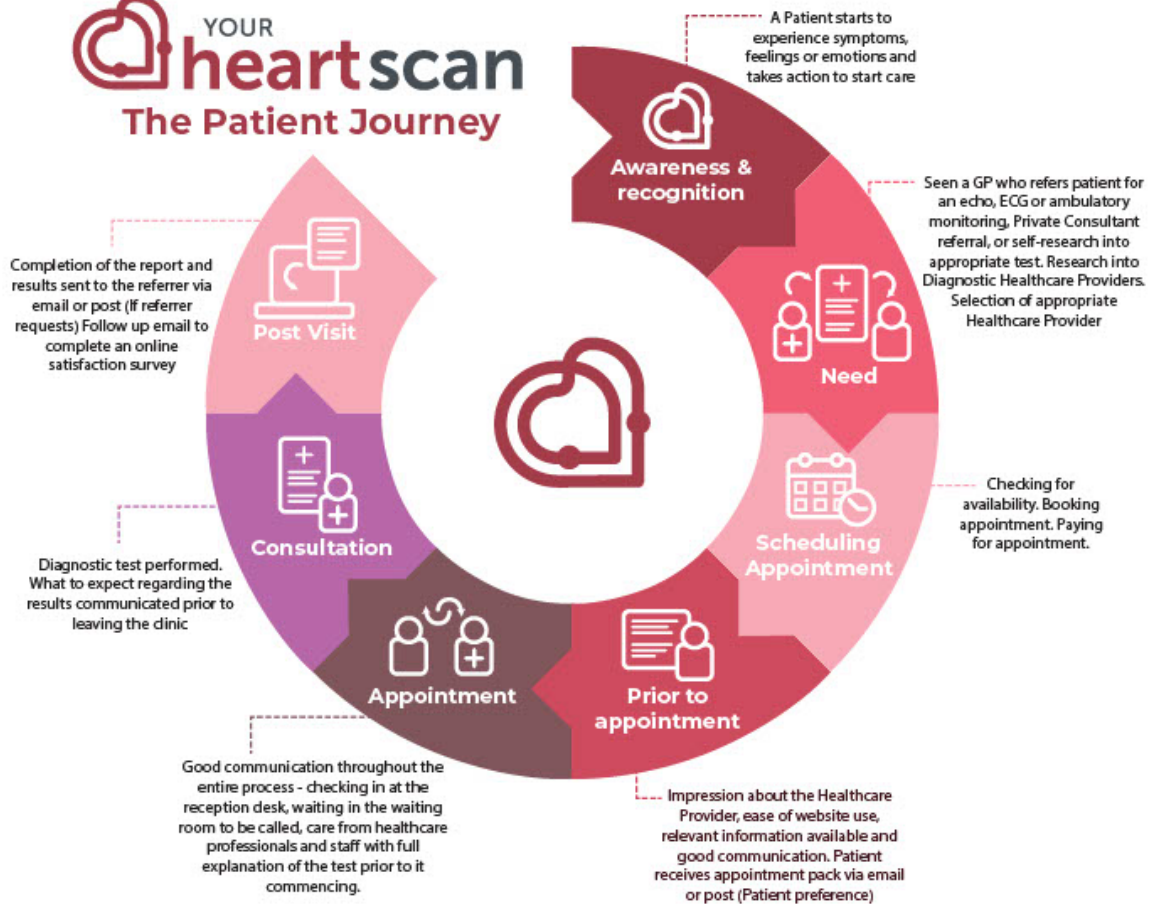
We will ensure that the clinic is operating safely in accordance with government guidance and legislation and that risks to people are assessed and managed using risk assessments which are reviewed on a regular basis. This includes a robust Infection Prevention and Control Policy to ensure safety to all. Staffing levels will be maintained based on continual workload assessment and predicted/forecasted workload. Your Heart Scan uses high specification ultrasound equipment, which will be regularly maintained and serviced in accordance to manufacturing guidance and specifications via an agreed annual service contract. All Echocardiography machines are replaced or updated in a specific life cycle.

Your Heart Scan have a contract with Cardioscan Ltd, a company that we have outsourced our ECG and ambulatory monitoring service, a company with over 30 years of experience, Cardioscan Ltd have a robust system of procedures and processes ensuring the highest standards and secure systems are in place. Both companies having signed a joint patient data agreement. They have a robust audit system for results ensuring accuracy, with protocols in place for urgent findings. They use the latest technology and devices increasing accuracy, reducing the likelihood of device failure, and ensuring super patient comfort, especially for longer duration monitoring.

All patient data is stored electronically in accordance with the procedures and guidance supporting the General Data Protection Regulation (GDPR) (and the Data Protection Act 2018). All members of the Team carry out their responsibilities according to the requirements of GDPR and information governance in respect of patient and staff personal information.

Patient Journey

YOUR heartscan
The Patient Journey



Box will expand if completed using a computer

Statement of purpose

Health and Social Care Act 2008

Part 3

Location(s), and

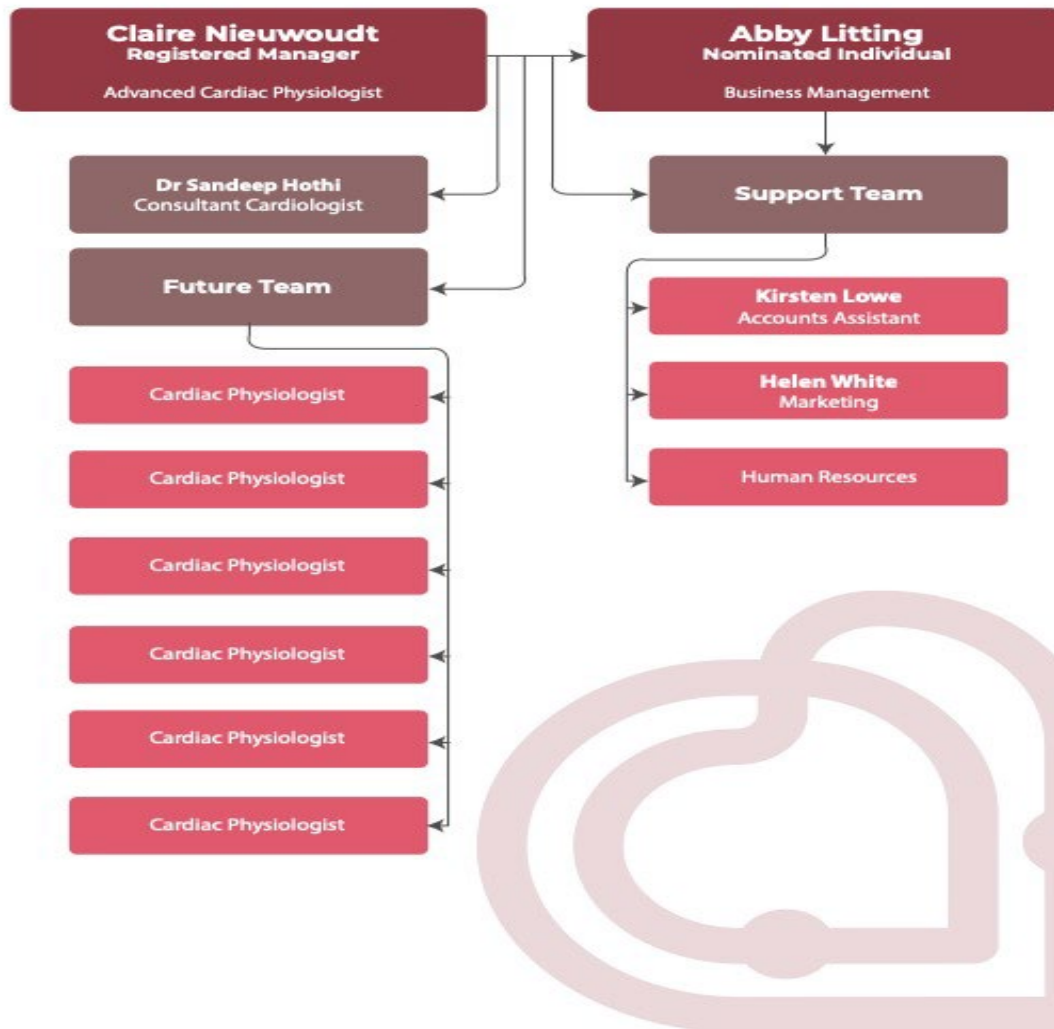
- the people who use the service there
- their service type(s)
- their regulated activity(ies)

Fill in a separate part 3 for each location

The information below is for location no.:	1	of a total of:	1	Locations
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Name of location	Branston Golf and Country Club - Your Heart Scan
Address	Burton Road Burton upon Trent Staffordshire
Postcode	DE14 3DP
Telephone	07939513885
Email	claire@yourheartscan.co.uk
Description of the location	
(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)	
<p>Our location, situated in Staffordshire is at Branston Golf and Country club, Burton Road, Burton upon Trent, DE14 3DP. A few minutes from the Branston A38 junction with close links to Derby, Birmingham and Leicester. Branston Golf and Country Club is a magnificent golf and health club, that has recently seen a multimillion-pound refurbishment to the club house, pavilion, restaurant, gym, golf course, grounds, including a £2 million investment in health and fitness. There is a creche, hairdressers, beauty therapy and sports massage therapist all on-site.</p> <p>There is a large capacity car park, the main facilities and clinic room can be found on the ground floor in the main club house, the premises are entered from pavement level via large automatic doors, there is an open feel reception where patients will be greeted by reception staff and directed to a seated area. The clinic room is of a high standard, minimalistic allowing for high level cleaning and privately tucked away from the main reception. Disabled parking, disabled WC, step free and wheelchair access, with signing and interpretation services available on request are all available.</p> <p>We will only employ qualified, experienced, and highly skilled advanced Clinical Physiologists using our safer recruitment policy.</p> <p>Your Heart Scan uses high specification ultrasound equipment, which is regularly maintained and serviced in accordance to manufacturing guidance and specifications via an agreed annual service contract. All Echocardiography machines will be replaced or updated in a specific life cycle. Our ultrasound machines implement a five-layer security strategy. We provide our team with computers and portable devices which will be password secured. All diagnostic data and images are downloaded and stored on our i-cloud UK based reporting and archiving system, all images and patient data on our ultrasound equipment are deleted as soon as the report has been finalised. All electrocardiograms performed at our clinics will be uploaded directly from the device at the time of the study via a secure network, no patient data will remain on the device after it has been uploaded. All ambulatory monitors and blood pressure cuffs and devices are supplied by Cardioscan.Ltd, all devices are returned to Cardioscan.Ltd for analysis.</p>	

Organisation Structure



Staffing

Claire Nieuwoudt – Advanced Cardiac Physiologist and Registered Manager - Advanced Cardiac Physiologist in Echocardiography - BSE Full Accreditation - British Society of Echocardiography (reaccreditation in December 2021 membership number 24670). 2001-2003 HTEC Medical Physics and Physiological Measurements. 1999-2001 BTEC Medical Physics and Physiological Measurements. 1997 ASCT Part One, Society of Cardiology Science and Technology.

Abby Litting – Nominated Individual and Business Manager – BSc (Hons) Biological imaging. Early years teacher status. Biology A-level. BTEC National Diploma – Art and Design.

Sandeep Hothi – Consultant Cardiologist, PhD, FACC, FBSE, FRCP - graduate and postgraduate medical and scientific degrees: 1st Class BA(Hons) degree, clinical medical and surgical degrees (MB BChir) and a higher research degree (PhD) in cardiology.

As the business grows additional cardiac physiologists will be appointed. In addition, there will be a business support team consisting of an accounts assistant, marketing, and human resources support, each person qualified and experienced in their own field.

No of approved places / overnight beds (not NHS)	N/A
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CQC service user bands				
The people that will use this location ('The whole population' means everyone).				
Adults aged 18-65	<input checked="" type="checkbox"/>	Adults aged 65+	<input checked="" type="checkbox"/>	
Mental health	<input type="checkbox"/>	Sensory impairment	<input type="checkbox"/>	
Physical disability	<input type="checkbox"/>	People detained under the Mental Health Act	<input type="checkbox"/>	
Dementia	<input type="checkbox"/>	People who misuse drugs or alcohol	<input type="checkbox"/>	
People with an eating disorder	<input type="checkbox"/>	Learning difficulties or autistic disorder	<input type="checkbox"/>	
Children aged 0 – 3 years	<input type="checkbox"/>	Children aged 4-12	<input type="checkbox"/>	Children aged 13-18 <input type="checkbox"/>
The whole population	<input type="checkbox"/>	Other (please specify below)	<input type="checkbox"/>	

The CQC service type(s) provided at this location	
Acute services (ACS)	<input type="checkbox"/>
Prison healthcare services (PHS)	<input type="checkbox"/>
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	<input type="checkbox"/>
Hospice services (HPS)	<input type="checkbox"/>
Rehabilitation services (RHS)	<input type="checkbox"/>
Long-term conditions services (LTC)	<input type="checkbox"/>
Residential substance misuse treatment and/or rehabilitation service (RSM)	<input type="checkbox"/>
Hyperbaric chamber (HBC)	<input type="checkbox"/>
Community healthcare service (CHC)	<input type="checkbox"/>
Community-based services for people with mental health needs (MHC)	<input type="checkbox"/>
Community-based services for people with a learning disability (LDC)	<input type="checkbox"/>
Community-based services for people who misuse substances (SMC)	<input type="checkbox"/>
Urgent care services (UCS)	<input type="checkbox"/>
Doctors consultation service (DCS)	<input type="checkbox"/>
Doctors treatment service (DTS)	<input type="checkbox"/>
Mobile doctor service (MBS)	<input type="checkbox"/>
Dental service (DEN)	<input type="checkbox"/>
Diagnostic and or screening service (DSS)	<input checked="" type="checkbox"/>
Care home service without nursing (CHS)	<input type="checkbox"/>
Care home service with nursing (CHN)	<input type="checkbox"/>
Specialist college service (SPC)	<input type="checkbox"/>
Domiciliary care service (DCC)	<input type="checkbox"/>
Supported living service (SLS)	<input type="checkbox"/>
Shared Lives (SHL)	<input type="checkbox"/>
Extra Care housing services (EXC)	<input type="checkbox"/>
Ambulance service (AMB)	<input type="checkbox"/>
Remote clinical advice service (RCA)	<input type="checkbox"/>
Blood and Transplant service (BTS)	<input type="checkbox"/>

Regulated activity(ies) carried on at this location		
Personal care	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Assessment or medical treatment for persons detained under the Mental Health Act	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Surgical procedures	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures	<input checked="" type="checkbox"/>	
Registered Manager(s) for this regulated activity: Claire Nieuwoudt		
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Termination of pregnancies	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Services in slimming clinics	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Nursing care	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Family planning service	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		

Fill in a separate part 3 for each location

Statement of purpose

Health and Social Care Act 2008

Part 4

Registered manager details

Including address for service of notices and other documents

Please first read the guidance document *Statement of purpose: Guidance for providers*

The information below is for manager number:	1	of a total of:	1	Managers working for the provider shown in part 1
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1. Manager's full name	Claire Nieuwoudt
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2. Manager's contact details	
Business address	Your Heart Limited First Floor, Stirling House Outram's Wharf Little Eaton
Town/city	Derby
County	Derbyshire
Post code	DE21 5EL
Business telephone	07939513885
Manager's email address¹	
claire@yourheartscan.co.uk	

¹ Where the manager has agreed to service of notices and other documents by email they will be sent to this email address. This includes draft and final inspection reports on all locations where they manage regulated activities.

Where the manager does not agree to service of notices and other documents by email they will be sent by post to the provider postal business address shown in Part 1 of the statement of purpose. This includes draft and final inspection reports on all locations.

Please note: CQC can deem notices sent to manager(s) at the relevant email or postal address for service in this statement of purpose as having been served, as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents to registered managers.

3. Locations managed by the registered manager at 1 above (Please see part 3 of this statement of purpose for full details of the location(s))	
Name(s) of location(s) (list)	Percentage of time spent at this location
Your Heart Scan	100%

4. Regulated activity(ies) managed by this manager		
Personal care	<input type="checkbox"/>	
Accommodation for persons who require nursing or personal care	<input type="checkbox"/>	
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	
Treatment of disease, disorder or injury	<input type="checkbox"/>	
Assessment or medical treatment for persons detained under the Mental Health Act	<input type="checkbox"/>	
Surgical procedures	<input type="checkbox"/>	
Diagnostic and screening procedures	<input checked="" type="checkbox"/>	
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	
Maternity and midwifery services	<input type="checkbox"/>	
Termination of pregnancies	<input type="checkbox"/>	
Services in slimming clinics	<input type="checkbox"/>	
Nursing care	<input type="checkbox"/>	
Family planning service	<input type="checkbox"/>	

5. Locations, regulated activities and job shares

Where this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below.

Please also describe below any job share arrangements that include or affect this manager.

N/A